	TENDER SCOPE OF WORK Group Information Technology	Template Identifier	240-IT042	Rev	1
		Effective Date	April 2023		
		Review Date	April 2028		

Description of Request	Computer aided design (CAD) software with Building Information Modelling (BIM) capability.
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1. High level background

Eskom Real Estate requires an architectural draughting software package with Building Information Modelling (BIM) capability.

2. Scope of work/Business requirements

Eskom Real Estate (ERE) requires architectural planning and design (including CAD drawing tools), project collaboration and document management software.

The requirement is for:


- Integrated architectural planning and design software and licensing.
 - Access to the latest versions of the software and related documentation.
 - Software defects correction.
 - 8x5 application support.
 - Maintenance related to the architectural software desktop application
- Full access to the architectural draughting software system
 - Training courses and associated training material.
 - Software Administration (Licensing portal) - user and license administration
- Access to Cloud Subscription Service (CSS)
 - On-premises (Eskom owned) servers.

Quantities

Two (2) software licences are required including 5 years maintenance and support.

2.1. Training/Transfer of skills:

Classroom training to be provided by the supplier inhouse, at Eskom Megawatt Park.

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3. **Service Level Agreement requirements**
8x5 application support (excluding weekends)

4. **Approvals:**

End user / requestor:	Name:	Amogelang Mokgoko
	Designation:	Manager Space Planning
	Date:	14 April 2024
	Signature:	
Senior Manager:	Name:	Alex Daneel
	Designation:	Senior Manager ERE
	Date:	15/03/2024 15/04/2024 
	Signature:	