

Annexure A
Clause X20 (Performance Indicators)

Eskom's JET Office in stakeholder identification, engagements, communications, and capacity building around Arnot, Camden, Hendrina and Kriel Power Stations in Mpumalanga		
	KPA	KPI
Phase 1	1	Improved relationships and preparation - stakeholder mapping, engagement and collaboration
		Map stakeholders, key issues and the channels through which they can be effectively engaged.
		Engage key stakeholders on JET's impact, power station plans and map their understandings, responses and gaps that must be addressed.
		Establish what climate change messages are to be prioritised given concerns and aspirations typifying the key stakeholders in the specific zones.
		Determine how success cases can be leveraged to engage key stakeholders and why this works effectively here.
		Develop a baseline of awareness levels and show how this can be tracked to monitor improved understandings of the messages developed.
	2	Provide knowledge and awareness on impact and opportunities of JET in relation to Climate Change in the four Power Stations
		Create awareness on climate change and JET with measurable tools to show increased awareness and internalization of the messages developed.
	3	Engage in a consultative exercise to establish local representative structures on JET (with real job opportunities and rewards) – note this could be supported by municipal and provincial structures as well as the PCC.
		Aligned efforts on JET messages.
		Supportive engagements between key stakeholders that avoid duplication and contradiction
		Identified channels to prioritise given findings from these activities with clarification on why these should be targeted
	4	Stakeholder Alignment
		Report and MEL (Monitoring, Evaluation and Learning)
		Consolidated report with recommendations addressing the questions outlined in part 5.
		Monitoring, evaluation, and learning plan.
		Implementation plan.
		Potential benefits and risks related to engaging with local communities on Just Transition and how to mitigate them.

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			Recommendations on configuring relationships between the specific power stations and the surrounding community on issues related to a Just Energy Transition.
Phase 2	1	Key Message Development	An ambassadorial programme for JET populated by community spokespersons and supported by identified key stakeholders.
	2	Communication and content development	Social Media Strategy is developed.
			Project infographics developed.
			Project videos produced.