|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **SECTION A (TENDERER)** | **ENQUIRY/ CONTRACT No:** |  | | | | | | |
| **ENQUIRY/ CONTRACT DESCRIPTION** | The Provision of Electronic Distribution of Eskom Customer Documents (Financial and Correspondence) for a period of 5 Years. | | | | | | |
|  | **CLAUSES OF 240-105658000 SPECIFICATION** | **CLAUSE DESCRIPTION** | | | | | | **INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE** |
| **SECTION B (ESKOM)** | **CLAUSE 3** | **PRE-CONTRACT AWARD QUALITY REQUIREMENTS** | | | | | | **X** |
| **(\*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.** | | | | | |  |
| Category 1 **(refer to clause 3.5.2 of 240-105658000)** | | | | | | **-** |
| Category 2 **(refer to clause 3.5.3 of 240-105658000)** | | | | | | **-** |
| Category 3 **(refer to clause 3.5.4 of 240-105658000)** | | | | | | **-** |
| Category 4 **(refer to clause 3.5.5 of 240-105658000)** | | | | | | **X** |
| Main Supplier and Sub-supplier Capability and Capacity Assessment **(refer to clause 3.6 of 240-105658000)** | | | | | | **-** |
| **POST-CONTRACT AWARD** | | | | | |  |
| Contract Execution **(refer to clause 3.7.1 of 240-105658000)** | | | | | | **X** |
| Supplier Quality Performance MonitoringPhase **(refer to clause 3.7.2 of 240-105658000)** | | | | | | **X** |
| **STANDARD CONDITIONS** | | | | | |  |
| Eskom Rights of Access **(refer to clause 3.8.1 of 240-105658000)** | | | | | | **X** |
| Eskom Rights to Information **(refer to clause 3.8.2 of 240-105658000)** | | | | | | **X** |
| Preservation **(refer to clause 3.8.3 of 240-105658000)** | | | | | | **X** |
| Quality Audits Related Conditions **(refer to clause 3.8.4 of 240-105658000)** | | | | | | **X** |
| Management of Nonconformities and Nonconforming Outputs Identified by Eskom **(refer to clause 3.8.5 of 240-105658000)** | | | | | | **X** |
| SPECIAL PROCESSES **(REFER TO CLAUSE 3.8.6 OF 240-105658000)** | | | | | | **X** |
|  | **CLAUSES OF ISO 9001 STANDARD** | **ISO 9001 STANDARD CLAUSE DESCRIPTION** | **INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE** | | **QUALITY PRINCIPLES** | **ISO 9001 STANDARD PRINCIPLE DESCRIPTION** | | **INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE** |
| **SECTION C (ESKOM)** | **CLAUSE 4** | Context of the Organisation | **-** | | **PRINCIPLE 1** | Customer focus | | **X** |
| **CLAUSE 5** | Leadership | **-** | | **PRINCIPLE 2** | Leadership | | **X** |
| **CLAUSE 6** | Planning | **-** | | **PRINCIPLE 3** | Engagement of people | | **X** |
| **CLAUSE 7** | Support | **-** | | **PRINCIPLE 4** | Process approach | | **X** |
| **CLAUSE 8** | Operation | **-** | | **PRINCIPLE 5** | Improvement | | **X** |
| **CLAUSE 9** | Performance Evaluations | **-** | | **PRINCIPLE 6** | Evidence based decision making | | **X** |
| **CLAUSE 10** | Improvement | **-** | | **PRINCIPLE 7** | Relationship Management | | **X** |
| **SECTION D (ESKOM)** | **ESKOM’S QUALITY REPRESENTATIVE** | **NAME** | | **DESIGNATION** | | | **DATE** | **SIGNATURE** |
| Lesego Garegae | | Senior Advisor - QA | | | 11 April 2025 | **signed** |
| **SECTION E (TENDERER)** | **TENDERER’S QUALITY REPRESENTATIVE** | **NAME** | | **DESIGNATION** | | | **DATE** | **SIGNATURE** |
|  | |  | | |  |  |

**NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.**