

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652	
		Revision	6	
		Effective Date	2020/08/25	
		Specification	240-105658000	
Category 2: Quality Requirements		Deliverables to be evaluated indicator = 1	Weights	
SECTION A : Quality Management System Requirements ISO 9001 (Option 1) Valid certification of Quality Management System by an ISO accredited body				
		Apply (Yes=1)	25%	
A.1 Product / Service Scoping on ISO 9001 certificate is defined and relevant		1		
A.2 Certificate by Approved and Authorized certification authority		1		
A.3 Certification Authority has Recognized International Accreditation		1		
A.4 Validity (expiry date) of certificate		1		
Section A Score		4		
SECTION A : Quality Management System Requirements ISO 9001 (Option 2) Objective evidence of documented QMS that is not certified but complies with ISO 9001				
		Apply (Yes=1)		25%
A.1 QMS Manual or a document that defines and describes the QMS and its scope		1		
A.2 Quality Policy Approved by top management.		1		
A.3 Quality Objectives Approved by top management.		1		
A.4 Control of documented information		1		
A.5 Documented information for Control of nonconforming outputs		1		
A.6 Documented information for Nonconformity and Corrective action		1		
A.7 Documented information for Internal audit		1		
Sub-Section A Score Option 2		7		
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)				
		Apply (Yes=1)	25%	
B.1 Documented information for defined roles, responsibilities and authorities		1		
B.2 Documented information for Control of Externally Provided Processes, Products and Services		1		
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports)		1		
B.5 Records of Management Review meetings (minutes, attendance registers etc)		1		
Section B Score		4		
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)				
The Quality Plan to demonstrate the ability to meet the applicable requirements as per sections 3.3.1.1; 3.3.1.2; 3.4.15 and 3.4.16 of the scope of work 240-135089195		Apply (Yes=1)	20%	
Section C Score		1		
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005 & 240-105658000)				
The Quality Control Plan to reflect the records to be generated as evidence that the applicable activities have been carried out as per sections 3.3.1.1; 3.3.1.2; 3.4.15 and 3.4.16 of the scope of work 240-135089195		Apply (Yes=1)	20%	
Section D Score		1		
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here				
		Apply (Yes=1)	10%	
E.1 Form A is completed and signed.		1		
E.2 Determine the Operational Risk in relation to the activities in the contract and how each risk will be mitigated (this excludes the Safety Risks)		1		
Section E Score		2		
NAME OF ESKOM REPRESENTATIVE		Khanya Vilakazi		
DATE ISSUED		15-Jun-22		
PROJECT: TENDER TITLE		Supply, Delivery and Installation of Satellite Voice Communication including Airtime on an as and when basis for a period of three (3) years		
SIGNATURE				